

# Digital games and young learners' reading skills in L1 and L2: The role of feedback

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## 1. Introduction

- **Linguistic feedback:** information given to language learners to inform them about their performance and progress (Hattie & Timperley, 2007).
- Role of feedback in language learning: fundamental in raising achievement
- Differential focus of feedback:
  - ❑ **Task-level feedback:** intended to support surface-level learning (e.g. "you got five right answers").
  - ❑ **Process-level feedback:** intended to support deeper-level learning related to understanding (e.g. "remember that the same spelling can be pronounced in different ways in English").
  - ❑ **Self-level feedback:** intended to praise the learner, as a reward (e.g. "well done! Congratulations!").

## 2. Objectives

- A qualitative exploration of the following:
  - ❑ Given the growing importance of digital games and tools for language learning, what is the **main focus of feedback** in present-day popular digital games designed to develop literacy skills among young learners?
  - ❑ Is the same type of feedback available in games designed for L1 readers and games designed for older L2 readers?
  - ❑ What are the teachers' perspectives/expectations regarding feedback? What are the learners' perspectives?

## 3. Method

### a) Participants:

- 10 Spanish children acquiring reading skills in their L1. Age range: 7-8 years old.
- 10 Spanish children learning English as a foreign language. Age range: 9-10 years old.
- 2 Spanish primary school teachers.
- 2 EFL primary school teachers.

### b) Tools:

- 4 digital games to foster reading skills in Spanish.
- 4 digital games to foster reading skills in EFL.
- The games chosen targeted the following features:
  - ❑ *Phonology* (Little Smart Planet mini-games for Spanish; Reading Eggs mini-games for EFL).
  - ❑ *Word recognition* (Little Smart Planet mini-games for Spanish; Reading Eggs mini-games for EFL).
  - ❑ *Morphology* (Little Smart Planet mini-games for Spanish; Reading Eggs mini-games for EFL).
  - ❑ *Syntax* ("Aprender a leer" for Spanish; Little Smart Planet mini-game for EFL).

### c) Procedure:

- Feedback available from the 8 different mini-games was coded by the researchers using the coding and feedback types in Table 1 (adapted from Benton et al., 2018).
- Students were recorded in a playing session with the researcher using the games. After, they were interviewed regarding the games, the type of feedback they had received, and their feeling of learning and achievement.
- A follow-up session was held with the teachers: they were shown the recordings of the playing sessions, and they were interviewed in connection to the students' errors and the type of feedback provided to them.

**Table 1:** Types of feedback used for the coding of the games.

Feedback Type	Description
Outcome feedback	Knowledge of result: States that the answer is correct/incorrect
	Knowledge of correct result: Provides the correct answer
	Try-Again (unlimited): Allows unlimited attempts with the same content
	Try-Again (limited): Allows limited attempts with the same content (in terms of options or time)
Elaborative feedback	Try-Again (new content): Allows player to try again with same mechanics but different content
	Error Flagging: Highlights where the error was made
	Topic Specific: Provides additional information about specific literacy concept
	Response Specific: Explains why answer is correct/incorrect
Punishments	Informational: Gives information about how to work out correct answer or advance general understanding
	Hints, prompts, cues: Guides player to correct answer (without providing answer)
	Removal: Temporary removal of rewards (re-gainable through game play)
	Loss: Loss of lives/points (not re-gainable)

## 4. Results

**Table 2:** Feedback coding results for the Spanish and EFL games.

Name of mini-game & target literacy feature	Outcome feedback						Elaborative feedback				Punishments	
	Knowledge of result	Knowledge of correct result	Try-Again (unlimited)	Try-Again (limited)	Try-Again (new content)	Error Flagging	Topic specific	Response specific	Informational	Hints, prompts, cues	Removal	Loss
L1 Spanish games	Palabra correcta – LSP (phonology)	✓	✗	✗	✗	✓	✗	✗	✗	✗	✗	✓
	Las sílabas – LSP (word recognition)	✓	✗	✗	✗	✓	✓	✗	✗	✗	✗	✓
	Substantivos y Adjetivos – LSP (morphology)	✓	✗	✗	✗	✓	✓	✗	✗	✗	✗	✓
	Aprender a leer (syntax)	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
EFL games	Eggspres Stadium-Vocab. (phonology)	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗	✓
	Eggspres Stadium-Spelling (word recognition)	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗	✓
	Eggspres Stadium-Usage (morphology)	✓	✓	✗	✗	✓	✗	✗	✗	✗	✗	✓
	English sentences – LSP (syntax)	✓	✗	✗	✗	✓	✓	✗	✗	✗	✗	✓

## 5. Discussion

- All the games under examination focus on **outcome feedback**, or task-level feedback, which only supports surface-level learning.
- **Elaborative feedback**, which is intended to support deeper-level learning, was practically absent from all the games. Only a few included short "topic specific" feedback regarding the literacy feature they targeted. This was presented at the end of the game, on a final screen.
- Most **L1 Spanish novice readers** ignored the limited elaborative feedback provided in some of the games, as they mainly focused on outcome feedback and knowledge of results.
- While outcome feedback and self-level feedback (in the form of punishments) was important to **L2 older readers** to enhance motivation, this group of participants mostly missed some kind of elaborative feedback to guide them in their learning process.
- The **teachers** interviewed also agreed that some sort of elaborative feedback (especially response-specific feedback as well as hints, prompts and cues) is essential in any new digital game design. This would promote deeper-level learning and understanding beyond the mere trial and error approach promoted in most present-day games.

### References:

- Benton, L., Vasalou, A., Berkling, K., Barendregt, W. and Mavrikis, M., (2018). A Critical Examination of Feedback in Early Reading Games. In *Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems* (p. 373). ACM.
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